

E-00000C-11-0328

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



Investigator: Jenny Gomez

Phone: 2013 JUN 27 P 2:10

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111416

Date: 6/27/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Arizona Corporation Commission

DOCKETED

JUN 27 2013

Complaint By: First: John Last: Campbell

Account Name: John Campbell

Home:

DOCKETED BY

Street:

Work:

City: Rimrock

CBR:

State: AZ Zip: 86335

Is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-00000C-11-0328

OPPOSE

From: John Campbell

Sent: Wednesday, June 26, 2013 1:09 PM

Subject: public comment- smart meters-docket # E-00000C-11-0328

It is way too soon to determine if smart meters are either safe or hazardous for humans and pets. More research needs to be done over many years. Someone may not exhibit symptoms today but over time symptoms become manifest and often it is too late by that time.

At a Sedona city council meeting this month concerning Smart Meters, an APS representative agreed with the fact that the smart meter seeds a pulse up to 190,000 times per day. At this city council meetings both sides of the issue were discussed regarding issues health issues, monetary issues, constitutional issues and privacy issues. Considering the information recently disclosed by the NSA contractor about the collection of emails and telephone calls, I think we can safely say that electronic data is not safe or secure in respect to our freedom. Freedom, the foundation of our constitution.

I believe that APS customers will receive little benefit from smart meters. APS will receive substantial additional profits from Smart meters. The proposed "Opt out" charges that APS wants are punitive costs. \$75 fee plus \$30 per month. That is ridiculous. There should be no charges to "Opt out" or at the most keep the current charge for meter reading, \$1.83 per month, in effect for those opting out. Those customers that accept their smart meters should not be charged the \$1.83 per month fee. I have lived in my home in Lake Montezuma, AZ since February, 2002. My average monthly bill from APS over those 11 plus years is \$39.42. \$30 per month charge is a 76% increase in my electric costs. That is onerous in anyone's view.

One option that APS has not mentioned is "Read Your Own Meters". From the cost point of view, for APS electrical customers, the most safe and least expensive electrical solution for us, is to keep our existing hardy

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ARIZONA CORPORATION COMMISSION

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and safe analog meters and for APS to agree to activate the discretionary Arizona Revised Statute: "A.A.C. R14-2-209.A.1 - Each utility, billing entity, or Meter Reading Service Provider may at its discretion allow for customer reading of meters."

Some people will love to reduce their utility bills by taking on the responsibility to read their own meters. Others will choose to keep their meter readers. Even though the statute says we can, it also says at the "discretion" of the utility. APS could come and check once a year and make any necessary corrections to the monthly bills.

Thank you for your consideration.

Sincerely,
John Campbell

Rimrock, AZ 86335

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 6/27/2013

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